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| logo | Performance evaluation | 1624 |

Responsible:

Updated:

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| Evaluated issues | Objectives | Evaluation criteria | Methods used | Responsible | Date | Analysis and evaluation | Corrective actions |
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Notes:

* review relevant documents, such as:
  + business continuity plans (BCPs)
  + the results of the exercises
  + business impact analyzes (BIA)
  + management review reports
* observe critical processes in action
* evaluate the performance of the BCMS in relation to the requirements of ISO 22301 and the defined objectives
* identify the strengths and weaknesses of the BCMS
* determine the causes of deviations and nonconformities
* formulate recommendations to improve the performance of the BCMS
* define an action plan to implement the recommendations
* communicate results to stakeholders
* monitor the effectiveness of the action plan
* carry out the evaluation of the performance of the BCMS regularly

Examples of evaluation criteria:

* relevance: is the BCMS adapted to the needs and risks of the company?
* efficiency: does the BCMS enable business continuity objectives to be achieved?
* compliance: does the BCMS comply with the requirements of ISO 22301?
* efficiency: are the resources used for the BCMS not too numerous?
* continual improvement: is the BCMS continually improved?